

DATASHEET

AI-powered automation and personalized communication for optimal ROI with SmartWorker™

Empower the enterprise worker with automation

IntelePeer's SmartWorker solution enables businesses to leverage AI and analytics for automation, which optimizes ROI for better spend predictability with a per-seat billing model and enhances personalization throughout the organization. With a single in-app environment, enterprise workers can utilize data intelligence for all messaging and voice communications.

This empowers workers to self-serve and create their own intelligent experiences, using features such as text messages, calls, chatbots, and live chat integrated with enterprise business systems (CRM).

Why SmartWorker?

Get these benefits and more:

Higher payback / ROI

- Predictable spend
- Improved employee productivity
- Mix-and-match SmartWorker bundles; package for every employee's needs
- Productivity savings of \$6.9K/worker¹



Increased revenue

- 24x7 instant resolutions
- Reduce searches for information
- Automate routine tasks across mobile and desktop



Automation features

- SmartCommunicator™
- NLP, machine learning, and AI²
- Analytics
- Business continuity



¹ Based on sample customer data

² Feature coming soon

[Click here for more information](#)