

DATASHEET

Enhancing patient care with automation and AI agents

In today's rapidly evolving healthcare landscape, providers face a wide array of challenges that call for creative solutions to enhance processes and elevate patient care. Through the utilization of our cutting-edge AI agents, providers can unlock the ability to analyze extensive datasets, optimize operational workflows, and equip decision-makers with the tools to make informed, data-driven choices.

Use cases

<p>Improve patient communications Boost satisfaction and loyalty with personalized communications that engage patients throughout the entire lifecycle.</p>	<p>Collect payments faster Our payment processing solution enables automated bill reminders to make it easier for patients to pay their bills on time.</p>
<p>Reduce costly no-shows Avoid missed appointments with automated reminders and patient self-service for rescheduling and cancellations.</p>	<p>Optimize staff productivity Tackle staffing shortages and lessen tedious administrative tasks for employees with the power of automation.</p>
<p>Protect patient information We are committed to keeping sensitive data protected and are compliant with GDPR, HIPPA, PCI, and SOC Type 2.</p>	<p>Streamline workflows Configure customized workflows to create touchpoints with patients as they reach certain steps in the process.</p>



ADVANCING HEALTHCARE

IntelePeer's enterprise healthcare customer achieved impressive 60% monthly call deflection, enhancing efficiency and elevating patient engagement.



[Click here for more information](#)

Secure, easy-to-use solutions that bridge the gap between technical and clinical needs

Our solutions automate the redundant tasks for simpler patient communications. With enterprise-grade integrations and value-added services, providers can focus more on what matters – their patients.

Solutions include:



Appointment management



Payment processing



Prescription management



Patient surveys and feedback requests



Notification alerts



Insurance coverage updates



Health and wellness tips

Benefits:

Enhanced patient communication

Automate redundant tasks to simplify patient interactions and improve communication.

Focus on patient care

Enable providers to prioritize patient well-being by automating tasks and providing value-added services.

Increased efficiency

Integrate enterprise-grade solutions to streamline operations and optimize workflows.

Security and ease of use

Bridge the gap between technical requirements and clinical needs with secure and user-friendly solutions.

About IntelPeer

IntelPeer simplifies communications automation through advanced AI-powered solutions, helping businesses and contact centers reduce costs, enrich the customer experience, and accelerate ROI. Its AI-driven Communications Automation Platform works seamlessly within existing business software and infrastructure, enabling brands to automate complex processes quickly and effortlessly. Built for business users, IntelPeer's vendor-neutral platform leverages world-class generative AI and analytics, empowering businesses to proactively resolve potential pain points and maintain context across channels and throughout the orchestrated customer journey.