IntelePeer®

Healthcare communications transformed

Modernize the patient experience and boost satisfaction with Smart Automation

The healthcare industry is rapidly undergoing changes to care delivery and evolving patient expectations. From a shift in volume-based to value-based care, healthcare providers are moving from the pandemic crisis response to recovery and renewal, with added pressure to adapt to a new patient-centric, always-on digital care model — that's accessible from anywhere.

This means being able to:

- ✓ Create continuous touchpoints throughout the patient experience

- ✓ Support virtual care through various communication channels and digital self-service

- ✓ Integrate data from EHRs (electronic health records) and PMS (patient management systems) to create a complete picture of a patient's health

- ✓ Protect patient data, such as medical history, test results, prescriptions, and other sensitive information

- ✓ Optimize the time employees spend on patient care by automating administrative tasks and common needs

- ✓ Streamline appointment management with automated scheduling, as well as voice and SMS reminders

- ✓ Maximize ROI by reducing no-show appointments to keep a full schedule and ensure timely visits

60%

ADVANCING HEALTHCARE

IntelePeer's enterprise healthcare customer achieved impressive 60% monthly call deflection, enhancing efficiency and elevating patient engagement.

Click here for more information

Secure, easy-to-use solutions that bridge the gap between technical and clinical needs

Our solutions automate the redundant tasks for simpler patient communications. With enterprise-grade integrations and value-added services, providers can focus more on what matters — their patients.

Solutions include:

Appointment management	**Payment processing**	**Prescription management**
Patient surveys	**Notification alerts**	

Go to **intelepeer.ai/how-we-deliver/healthcare** for more info.

Scan the QR code or click to view

Are you ready to transform your healthcare organization?
IntelePeer is offering a generative AI and automation Customer Interaction Intent Study to 25 lucky companies. The complimentary study is valued at $25,000 and will help you accelerate your customer engagement. Reserve a Customer Interaction Intent Study with IntelePeer now.

About IntelePeer

IntelePeer simplifies communications automation through advanced AI-powered solutions, helping businesses and contact centers reduce costs, enrich the customer experience, and accelerate ROI. Its AI-driven Communications Automation Platform works seamlessly within existing business software and infrastructure, enabling brands to automate complex processes quickly and effortlessly. Built for business users, IntelePeer's vendor-neutral platform leverages world-class generative AI and analytics, empowering businesses to proactively resolve potential pain points and maintain context across channels and throughout the orchestrated customer journey.

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