# SmartAgent for DSOs



Patient experience that keeps your customers smiling

**DATASHEET** 

Combat rising labor costs, staffing shortages, and increasing patient expectations with SmartAgent for DSOs, an Al-powered patient experience automation solution. Automate your inbound and outbound interactions through voice and digital agents - enhancing engagement, improving efficiency, and driving profitable growth.



## Instant impact

Designed for fast deployment with same-day turn up across locations



## Personalized experiences

Built to drive patient loyalty and satisfaction at every touchpoint



## Centalized control

Manage systemwide standards with site-level customization



"IntelePeer's platform allowed us to quickly and easily deploy sophisticated patient engagement solutions that delivered immediate results."

- Geoff Wayne, CEO Jefferson Dental & Orthodontics





# Boost revenue with better scheduling, faster payments, and fewer no-shows!

## **Analytics and** business insights

SmartAnalytics<sup>™</sup> delivers real-time, actionable insights and KPI tracking for full visibility into patient experience, operational performance, and areas for improvement.

### Seamless integration

SmartAgent includes prebuilt integrations with leading telephony, CCaaS, PMS, and EHR systems. Our Managed Services team provides rapid configuration and deployment to get you up and running fast.

### Improve the patient experience

Never miss a call again intelligent, conversational voice agents handle every patient interaction 24/7 across voice, SMS, and chat. Keep your schedule full and your patients satisfied!



