IntelePeer CPaaS

Drive Revenue, Reduce Costs, and Improve Customer & Employee Experiences

Looking for new ways to boost sales, eliminate manual processes, deliver delightful customer experiences, and improve employee satisfaction? With the omni-channel communications, workflow automation, and business system integration capabilities of IntelePeer's CPaaS, you can do all that and more! Use automated outbound communications to increase customer engagement by 40%. Reduce costs by 60% with automated processes and self-service options.

What's even better is that our low-code platform was designed for teams across the business such as Customer Service, IT, and Sales & Marketing to easily implement solutions and quickly see positive returns. The sky is the limit, let's get started!

SmartFlows

Build integrated and automated omnichannel communication workflows with a drag and drop visual designer with little to no code required

Engage

Our omnichannel campaign manager that allows users to easily create and manage outbound communications to both customers and employees.

Insights

Track all interactions across the platform with on-demand, actionable intelligence into communications performance and customer interactions.

Voice

Build integrated and automated omnichannel communication workflows with a drag and drop visual designer with little to no code required

Messaging

Users can send and receive 1:1 and automated SMS and social messages for cost-effective and engaging communications.

Integration

Allows users to integrate our platform with third-party business applications, such as their CRM, billing, help desk, databases, and more

IntelePeer

Marketplace

Users can send and receive 1:1 and automated SMS and social messages for cost-effective and engaging communications.

CPaaS Packages	NEW Packages		
	Trial	Standard	Advanced
Monthly Charge	$0	$500	$1,000
Included Minutes	100	1,000	2,500
Overage price per minute	$0.15	$0.075	$0.10
Voice[1]	✓	✓	✓
Messaging (SMS)	✓	✓	✓
Web-service API Call	✓	✓	✓
Social (WhatsApp)[2]		✓	✓
Social (Facebook)[2]		✓	✓
Natural Language Generation (text-to-speech)[3]		✓	✓
Natural Language Recognition (speech-to-text)[3]			✓
Intelligent Asst - Watson (IBM) / Lex Bots (AMZN)[4]			✓
Marketplace apps	✓	✓	✓
Engage Campaigns	✓	✓	✓
Insights Analytics	✓	✓	✓
Customer Success - (onboarding - 60 minutes)		✓	✓
Managed Solutions[5]		Available	Available

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Tier	Up to Mins	Tier Discount	Standard Tier $500 MRC — 1,000 minutes included — Overage per min = $0.075		Advanced Tier $1,000 MRC — 2,500 minutes included — Overage per min = $0.100	
			STANARD Package MRC	STANDARD Volume Bundle MRC	ADVANCED Package MRC	ADVANCED Volume Bundle MRC
0	1,000 (STD) 2,500 (ADV)	0%	$500	$0	$1,000	$0
1	10,000	5.0%		$600		$700
2	25,000	15.0%		$1,500		$1,900
3	50,000	20.0%		$2,900		$3,800
4	100,000	25.0%		$5,500		$7,300
5	150,000	30.0%		$7,800		$10,000
6	250,000	35.0%		$12,000		$16,000
7	Over 250k per month		Custom Package + Volume Pricing			

1. Voice – Inbound, Outbound, Toll Free and Direct Inward Dialing
2. Social Messaging (Facebook, WhatsApp) – Set up free extra (NRC)
3. NLP – Natural Language Processing (Google, IBM)
4. Intelligent Assistant – Watson/Lex Bots (IBM)
5. Managed Solutions available, sold separately

www.IntelePeer.com

About IntelePeer

IntelePeer delivers an omnichannel communication platform as a service (CPaaS) built for the enterprise. We believe that business communications are meant for more than just simple interactions – they should enable businesses to deliver truly delightful experiences. With our voice, messaging, ready-to-use applications, open APIs, and real time analytics, companies can build and integrate communications-enabled workflows to create world-class customer experiences and improve business processes through automation. Our full-stack solution is backed by a rock-solid network and a team of experts who provide nothing but award-winning customer service.

Go to intelepeer.com for more info.