

DATASHEET

Emergency preparedness

Protect your business. Plan for the unexpected.

Businesses must prepare for the unpredictable, with the right strategy, people, and technology in place to help them build and maintain the most effective emergency plan. When disaster strikes, IntelPeer empowers collaboration across locations, so that employees and customers can continue business as usual without missing a beat.

No matter the event, businesses can trust IntelPeer's emergency planning solution for all their mobile communication needs, with reliable uptime and intelligent automation to outsmart any outage. Our all-in-one emergency preparedness solution intelligently enables connections across channels so that businesses can take their full offices and communication capabilities anywhere they need to go.

Our full-offer suite includes:



Proactive call handling



Employee and customer alerts



Failover



Business continuity



Admin management



High security



White glove support



Dynamic 911

[Click here for more information](#)

Featuring award-winning high reliability and security, data can always be accessed from mobile, tablet, or desktop. With a cloud-based intuitive administrative portal, it's simple to build real-time specialized routing to handle all inbound communications — ensuring that a message or call is never missed. Businesses can also alert employees and customers in real time to communicate time-sensitive policy, emergency status, and safety updates. With employee and customer alert notification capabilities, masses can be notified when it matters most.

Moreover, IntelPeer monitors call centers to ensure that their customers can always reach them. In case of an outage, IntelPeer will catch the issue before it becomes a problem and automatically reroute the incoming communication to a new location where the message can be immediately received and addressed.

With 99% customer loyalty, 99.999% service uptime, and 24/7/365 support, IntelPeer is a proven expert in helping businesses in any emergency they may face. Start planning today — learn more at intelepeer.com/solutions/operational-continuity.



About IntelPeer

IntelPeer delivers rapidly deployable communications solutions for an always connected world. Powered by artificial intelligence (AI) and analytics, our omnichannel platform instantly improves your customers' communications experience. IntelPeer provides industry-leading time-to-value with solutions that work seamlessly with existing business software and infrastructure. Our no-code templates and low-code, co-creation options provide customers with easy-to-use tools that can be utilized by anyone and are also accessible through developer APIs. For more information, visit intelepeer.com.