## Are your organization's voice calls incorrectly marked as spam?

Your organization's calls are the cornerstone of its communication strategy. But what happens when they're inaccurately marked as spam, fraud, or spoof? The fallout can impact your operations and revenue for the long run.

**→ 79%** 

of unknown calls are unanswered<sup>2</sup>

Unwanted spam, fraud, and spoofing calls create a difficult obstacle for legitimate businesses trying to contact customers.

• • •

of people believe unknown numbers make businesses appear illegitimate<sup>3</sup> Unidentified calls hamper

85%

business performance, as many consumers often do not answer unidentified calls.

\$200M

43%

of consumers

prefer voice over

other channels<sup>1</sup>

In 2020, voice was the

preferred consumer

communication method.

was the projected revenue loss for ~900 companies that suffered from loss of customer trust<sup>6</sup>

In today's world, it's no longer a question if a company will experience a trust incident, but when. You need to proactively protect your organization now.

44% of consumers have stopped

**Unknown** 

buying from a company due to a lack of trust<sup>5</sup> Many consumers begin to doubt

their vendors' legitimacy when their phone numbers show up as spam or unknown on their phones. That same distrust leaks into their overarching relationship with the vendor. <sup>1</sup>43% | <sup>2</sup>79% | <sup>3</sup>85% | <sup>4</sup>56% | <sup>5</sup>44% | <sup>6</sup>\$200M

The solution to inaccurately marked numbers is

56% of businesses

don't realize their calls are inaccurately marked as spam or fraud<sup>4</sup>

Many businesses haven't tested their numbers to see how they appear on caller ID. Mislabeled numbers fall through the cracks of their strategy, creating invisible barriers.

IntelePeer's Reputation Management, a "one-stop-shop" platform providing three integrated components:

Number Registration

## Establish a verified calling identity, so

you can take control of the presentation of your brand.

Monitoring

## Track your numbers' reputation across

the analytic engines serving all the major U.S. mobile carriers.

Remediation

## Correct mismarked

numbers before they negatively impact your business.

being mislabeled as scam, spam, or fraud, thus being blocked, or going unanswered. Receive full visibility and on-demand analytics of your call reputation and performance via our Atmosphere portal, backed by our award-winning customer service. Don't just take our word for it. Check out our success metrics7:

Reputation Management can help you can take

control of your identity and protect your numbers from



numbers under IntelePeer

Reputation **Management** 



have a healthy reputation score

on analytic engines <sup>7</sup> As of 10/30/21

success rate

remediating numbers with poor reputation scores

Start saving your reputation and improving business today. Contact IntelePeer to get started now.





