



6 CRITICAL SOLUTIONS for

reducing operational disruptions in healthcare

63%¹ of healthcare providers have faced severe business and operational disruptions due to internal organizational changes, cost pressure, regulation constraints, compliance requirements, funding, and shifting patient demands. Healthcare organizations that have a strategy to combat disruptions will survive; others will be left behind.

The average cost of a healthcare data breach. That is 60% higher than the cross-industry average.

\$6.45 MILLION²

1. 63%
2. \$6.45M
3. \$24B+
4. 22%
5. 40%

The cost of staffing shortages for healthcare providers over the course of the Covid-19 pandemic.

The percentage of providers that have initiated an automation journey.

22%⁴

\$24+ BILLION³

Digital transformation and communications automation are critical to preventing disruptions; legacy thinking must be broken to improve patient engagement and experience.

The percentage of healthcare organizations that are prepared for future disruptions.

40%⁵

IMPLEMENT

communications automation

to mitigate operational disruptions in the healthcare industry

Low-code / no-code communications automation solutions save time, money, and empower your workforce, all while delivering a consistent, best-in-class patient experience.



Appointment management

Alleviate workloads and reduce costly late cancellations and no-shows with automated voice and SMS text reminders.



Payment processing

Protect patient data while decreasing late or missed payments with prompts on patients' preferred devices.



Doctor / patient / staffing alerts

Improve communication and productivity with automated voice recordings and SMS text notifications regarding procedures, safety protocols, updates, and more.



Prescription management

Streamline staff tasks with automated prescription requests, questions, instructions, and notifications via pre-recorded voice calls and SMS text.



Patient surveys

Increase customer satisfaction and survey engagement with automated surveys via voice calls that intelligently process, store, and transcribe patient responses.



Non-emergency hotline

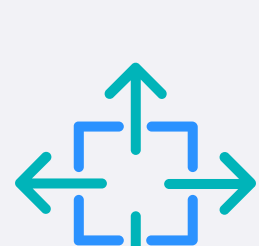
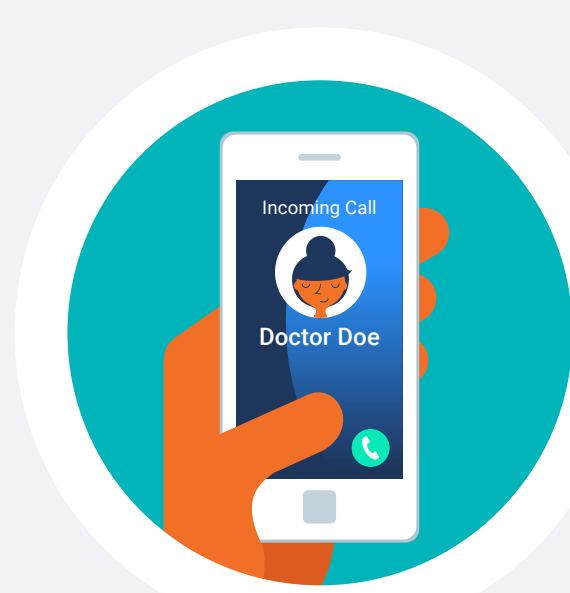
Eliminate "on-hold" time with self-service hotlines, allowing patients to access frequently asked questions.

IntelPeer's Smart Automation communications automation platform for healthcare organizations



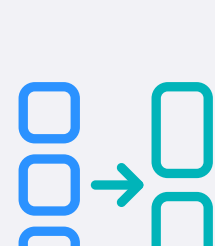
Build quickly

Create custom low-code / no-code communications workflows in minutes.



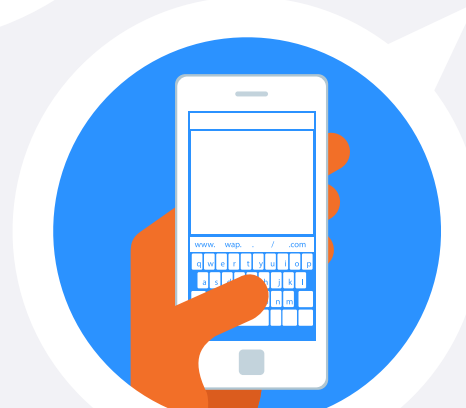
Scale faster

Deploy solutions that scale to your growing practice, add new users, and support millions of patient interactions.



Modernize in minutes

Use pre-built, patient-preferred voice and SMS text tools designed with security in mind.



Prepare for inevitable disruptions by modernizing your strategy with IntelPeer's Smart Automation solution today.

Contact IntelPeer to get started now.



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