

Manage your Dynamic and Static 911 calls so crucial phone number and location details are available to the 911 operator

IntelPeer supports both Static E911 and Dynamic 911 (D911) traffic in the United States with its Emergency Services for DIDs provisioned on our network. By default, IntelPeer routes outbound calls to 9-1-1 to the national emergency call center (ECC) for live answer and location determination if a number is provisioned without the requisite location information. Our D911 service allows you to provision detailed location information for RAY BAUM's Act compliance.*

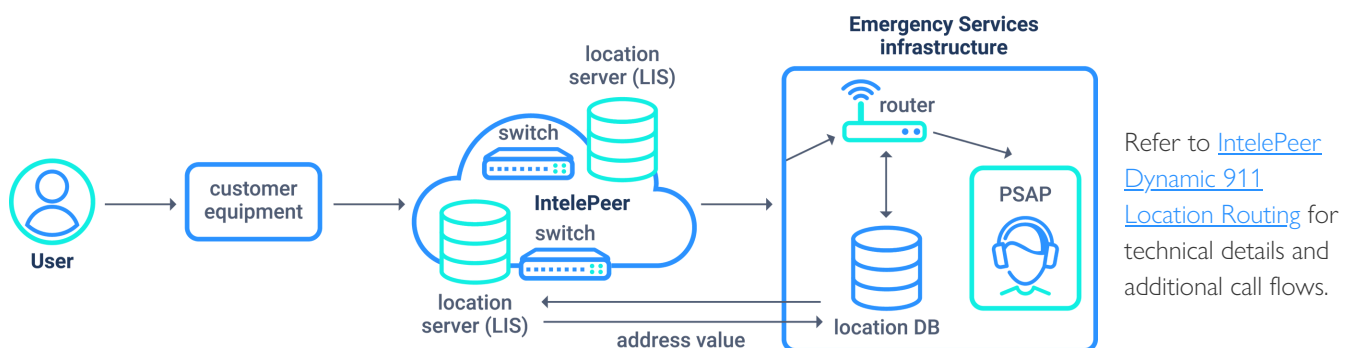
Static 911 Emergency Services

IntelPeer provides customers with the capability to assign a location to a phone number. This location information is then used for PSAP routing and location determination in the event of an emergency. Easy setup via our self-service portal or via API.

Dynamic 911 Emergency Services

We provide D911 location routing as a self-service offering for emergency calls and location management, along with a feature-rich, flexible, and real-time toolkit for building highly advanced emergency calling capabilities. This service makes use of advanced Session Initiation Protocol (SIP) INVITE headers to support nomadic or mobile users, allowing the caller's name, call back number, and location information (such as address and latitude-longitude) to be designated or changed at call time. This service requires customer equipment capable of supporting Dynamic 911 configurations and appropriate call stream headers.

Dynamic 911 call routing pre-validated location:



Service Highlights

Static and Dynamic 911:

- Compliant with all legal and regulatory agencies
- Available to users in U.S. and Canada
- 933 test call capability
- Highly redundant interconnectivity
- Guaranteed address delivery for 100% of U.S. locations supported
- Fully supported via UI and API
- Same-day provisioning
- No MSAG (Master Street Address Guide) requirement
- National ECC redundancy for un-provisioned locations

Additional Dynamic 911 features:

- Ability to provision dispatchable location for non-fixed endpoints
- Support for Latitude/Longitude delivery via call flow
- Ability to provision detailed location information for RAY BAUM's Act compliance
- Support for Microsoft Teams

IntelPeer Static vs. Dynamic 911 services

Feature	Static E911	Dynamic 911
DID must be provisioned on our network	YES	YES
Number registration required	YES	YES
Location information tied to number	YES All calls from a given number will have the same registered address transmitted to the PSAP	NO Call location is determined at call time and location is sent in the call stream
Location registration required	YES	YES Unless latitude/longitude information is sent in call stream
Geolocation routing available	NO	YES If latitude/longitude data is sent in call stream; please see D911 Location Routing for more information

*Kari's Law requirements can be satisfied using customer premise equipment or customer UCaaS clients.

About IntelPeer

IntelPeer delivers rapidly deployable communications solutions for an always-connected world. Powered with AI and analytics, our omnichannel platform instantly improves your customers' communications experience. IntelPeer provides industry leading time-to-value with automated communications solutions that work seamlessly with existing business software and infrastructure. Our no code templates, low code, co-creation, and developer API options provide customers with simple, easy-to-use tools that can be utilized by anyone and are also accessible through developer APIs. For more information, visit intelepeer.com.